

School Parent and Carer Survey Results 2018/19

Whitehouse Primary School

Policy, Performance and Research Team



Background

This year ten schools participated in the North Tyneside Parent and Carer Survey. The survey is based on the Ofsted Parent View questions, used by Ofsted to gauge parents' and carers' opinions at the time of an inspection.

Parents could respond for each child they have at the school. Therefore, where a single survey response is evidently for more than one child, duplicate responses have been created. Where the same ID has been used to create a duplicate response for the same child this has been removed. The local authority comparator is based on 888 surveys which were returned. Based on the number of surveys printed for each school, this represents a total return rate of 32%.

Comparisons are made throughout this report to the total responses from all schools who were involved. They were Benton Dene School; Marine Park First School; New York Primary School; Percy Main Primary School; Rockcliffe First School; South Wellfield First School; St Joseph's RC Primary School; Whitehouse Primary School; Whitley Lodge First School; and Woodlawn School.

Statistical significance from the overall local authority figure has been calculated, where this is possible.

Summary

Whitehouse received 98 replies, giving a response rate of **42%**; this is above the Local Authority rate of 32%.

The gender and age of children the responses relate to are as follows:

Boy		Girl		No Answer	
School	NTC	School	NTC	School	NTC
51	466	45	403	2	19
52%	52%	46%	45%	2%	2%

	School		NTC	
Nursery	20	20%	123	14%
Reception	12	12%	156	18%
Yr 1	11	11%	124	14%
Yr 2	14	14%	127	14%
Yr 3	8	8%	114	13%
Yr 4	6	6%	132	15%
Yr 5	7	7%	36	4%
Yr 6	19	19%	44	5%
Unknown	1	1%	12	1%

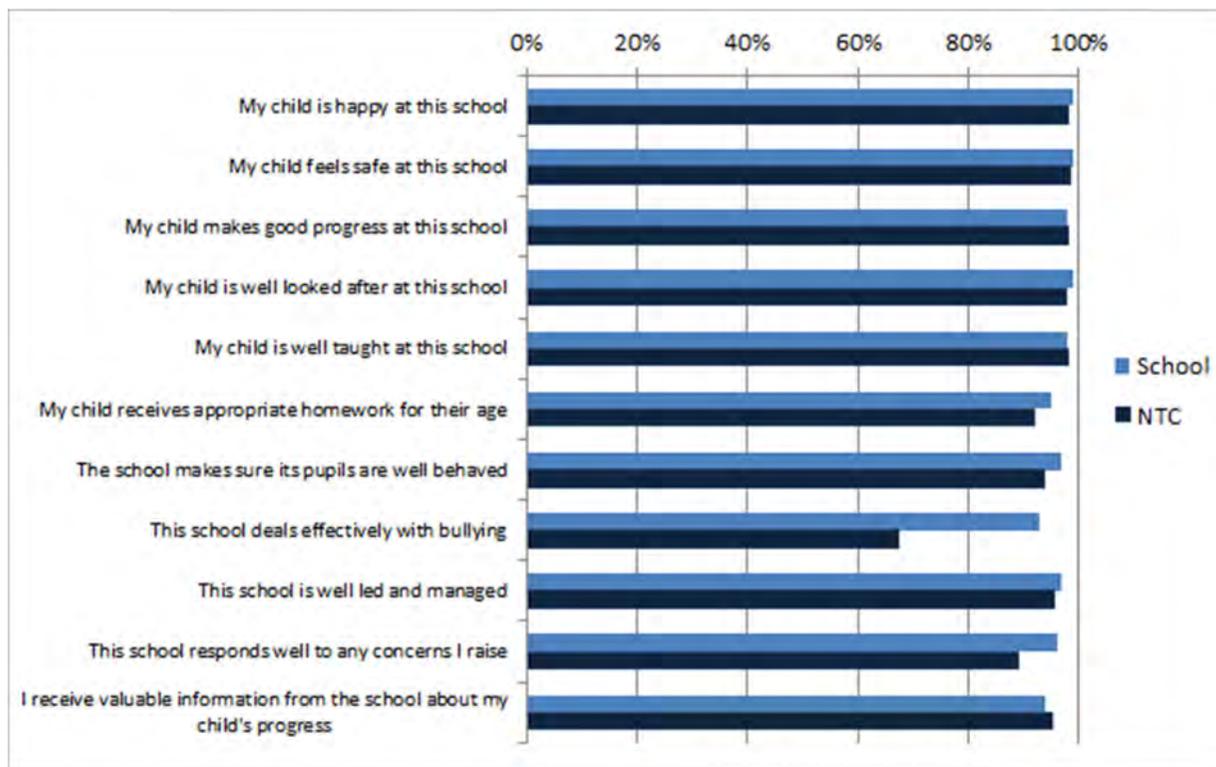
Responses for Whitehouse are skewed such that proportionally more Nursery and Year 6 pupils are represented than the LA averages.

Correspondingly fewer Year 3 and Year 4 pupils are represented.

These differences in the responding cohort should be considered when comparing school results against the LA.

Parents and Carers opinions of the school - summary

The chart below shows the percentage of **Strongly Agree and Agree** responses to each of the questions. The percentages are calculated as a total of all surveys received.



It is sometimes possible to test the significance of positive responses compared to the results from all schools involved in the survey for these statements. However the number of responses for Whitehouse is too small to test significance for all questions except those referring to Homework, Behaviour, Bullying and Responding to concerns.

Overall positive responses to “My child receives appropriate homework for their age” and “The school makes sure its pupils are well behaved” are in line with the LA average.

Positive responses to “This school deals effectively with bullying” and “This school responds well to any concerns I raise” are significantly better than the LA average.

Parents and Carers opinions of the school - detail

My child is happy at this school

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	78	80%	19	19%	0	0%	1	1%	0	0%	0	0%
NTC		73%		25%		1%		0%		0%		0%

The distributions of responses for each sub category are in line with LA averages. Overall positive responses are approximately equal to the LA average. Although as noted above this response rate cannot be tested statistically.

My child feels safe at this school

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	83	85%	14	14%	0	0%	0	0%	1	1%	0	0%
NTC		75%		23%		1%		0%		0%		0%

The proportion of respondents “strongly agreeing” with this statement is significantly greater than the LA average, while the proportion of respondents only agreeing is significantly lower than the LA average. Overall positive responses are approximately equal to the LA average.

My child makes good progress at this school

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	77	79%	19	19%	0	0%	1	1%	0	0%	1	1%
NTC		69%		29%		1%		0%		0%		0%

Once again the proportion of respondents “strongly agreeing” with this statement is significantly greater than the LA average while the proportion of respondents only agreeing is significantly lower than the LA average. Overall positive responses are approximately equal to the LA average

My child is well looked after at this school

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	85	87%	12	12%	0	0%	0	0%	1	1%	0	0%
NTC		75%		23%		1%		0%		0%		0%

In what has become the pattern for this survey for Whitehouse: the proportion of respondents “strongly agreeing” with this statement is significantly greater than the LA average while the proportion of respondents only agreeing is significantly lower than the LA average. Overall positive responses are approximately equal to the LA average.

My child is well taught at this school

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	84	86%	12	12%	0	0%	1	1%	0	0%	1	1%
NTC		74%		24%		1%		0%		1%		0%

Again, the proportion of respondents “strongly agreeing” with this statement is significantly greater than the LA average while the proportion of respondents only agreeing is significantly lower than the LA average. Overall positive responses are approximately equal to the LA average.

My child receives appropriate homework for their age

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	70	71%	23	23%	1	1%	3	3%	0	0%	1	1%
NTC		58%		34%		3%		1%		2%		2%

Although responses to this statement show the greatest number of disagreements it is still the case that: the proportion of respondents “strongly agreeing” with this statement is significantly greater than the LA average while the proportion of respondents only agreeing is significantly lower than the LA average. Overall positive responses are in line with the LA average.

This school makes sure its pupils are well behaved

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	73	74%	22	22%	2	2%	1	1%	0	0%	0	0%
NTC		61%		33%		2%		1%		2%		1%

Yes, the proportion of respondents “strongly agreeing” with this statement is significantly greater than the LA average while the proportion of respondents only agreeing is significantly lower than the LA average. Overall positive responses are in line with the LA average.

This school deals effectively with bullying

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	61	62%	30	31%	3	3%	0	0%	4	4%	0	0%
NTC		42%		25%		4%		1%		26%		1%

This time, the proportion of respondents “strongly agreeing” with this statement is significantly greater than the LA average while the proportion of respondents only agreeing is in line with the LA average. As a result the rate of overall positive responses is significantly higher than the LA average.

This school is well led and managed

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	72	73%	23	23%	0	0%	0	0%	1	1%	2	2%
NTC		65%		30%		1%		1%		2%		1%

In this instance the proportion of respondents “strongly agreeing” with this statement is significantly greater than the LA average while the proportion of respondents only agreeing is in

line with the LA average. However the overall positive response rate cannot be tested for significance.

This school responds well to any concerns I raise

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	70	71%	24	24%	1	1%	2	2%	1	1%	0	0%
NTC		61%		28%		3%		1%		6%		1%

While both the rate strongly agreeing and agreeing are in line with the LA averages the small differences combine to show that the overall rate of positive responses is significantly higher than the LA average.

I receive valuable information from the school about my child's progress

	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		No Response	
School	80	82%	12	12%	1	1%	1	1%	3	3%	1	1%
NTC		62%		33%		2%		1%		1%		1%

Finally the proportion of respondents “strongly agreeing” with this statement is significantly greater than the LA average while the proportion of respondents only agreeing is significantly lower than the LA average. Overall positive responses are approximately equal to the LA average.

Would you recommend this school to another parent?

Across the Local Authority, 96% would recommend the school that their child attends to another parent. Of the parents and carers with children at Whitehouse, 96% would recommend the school to another parent and 3% offered no response.

Involvement & Engagement

Parents and carers were asked to indicate what they have attended at school this academic year based on a list generated from previous years' responses. They were also given the option of adding anything not included in the list. The percentages have been calculated as a percentage of the total responses for the school and the percentages across all schools involved in the survey are also shown.

	School	NTC
Parents evenings or Parent/teacher consultations	83%	91%
School information evenings	26%	32%
Assemblies	69%	61%
Concerts / Performances	69%	71%
Trips	24%	21%
School fairs	60%	60%
PTA events	28%	14%
PTA meetings	11%	6%
Sports events	43%	25%
Helping in class	11%	5%
Sessions in school with your child	30%	19%
Family Learning	11%	6%
Book Looks	39%	22%
Parties / Discos	56%	15%
Other	1%	1%
<i>No response given to question</i>	5%	2%

Comments

Parents and Carers were also asked "If you want to explain any of your answers or make further comments then please add them here". The responses have been anonymised where appropriate (names are removed and replaced with signifiers in angled brackets "<>") and are given below without further editing or interpretation. Where a parent has commented on a survey for more than one child the comment has been included just once.

Top School!
Meal time- checks Drinking water at break times Toilet- check
Always gets lots of extra help and support when needed
Lots of help given to my child
The parking and walk way to the school puts the kids in great danger. Cars are parked in the streets and who live there also and at times are in a rush to go wherever. I think it's a matter of time before someone gets hurt at the gate entering or leaving the premises the gate is not wide enough.
So much interesting topic work and exciting lessons. Lovely building and lovely staff
Feel the children don't get receive enough homework by paper. Not everyone has the access to computers
My child has settled very well into this school and loves all teacher and I feel she is getting enough support and is challenged a lot.
Fantastic warm atmosphere in this school. My child is happy!
We are very happy

Great school - solution focused and very supportive of the pupils and families. School really encourages my child to achieve high standards academically and socially.
The school always feels happy and busy, I'd be pleased to recommend it to anyone.
My son sometimes feels as though lessons can be disrupted by other pupils. He also sometimes feels as though he does not receive enough help in lessons but is reluctant to ask for help.
Very happy with school- highly recommend Very caring. Nothing too much trouble for the staff and headteacher
I do agree that the children are very well behaved and there is no tolerance of bullying in this school. However I do think other primary schools should take notice and teach their children the same, as when they get to high school it's a whole different ballgame. Maybe teach the kids on how to stand against the bullies.
Excellent school!
The school has always worked hard to offer creative and sports and arts to our children.
Mrs Woods is a great head teacher. She is not only concerned about the children's academic progress, she really focuses on their welfare and emotional well being. <my child> has a very supportive and positive teacher <teacher>
Approachable staff - they all go the extra mile for our children
such a welcoming school
<my child> loves it here and has started really coming out of his shell
My child enjoys all elements of his school day. He loves all staff who work alongside him.
The staff are all helpful and polite. Lovely school to come to
Fantastic School
Whitehouse is a fantastic school, the teachers are fantastic & they really care about every single child in their care. They are very informative to parents when needed.
Fantastic friendly staff Headtacher - Ms. Woods should be very proud she has a brilliant school. Ms. Woods herself is very approachable & friendly
I am more than happy with the teaching and emotional support my child receives from school.
The staff in nursery are fantastic!! They've really encouraged my son and are constantly providing him with exciting new challenges. He loves Whitehouse.
My child attends nursery so experience of the whole school is limited.
Finding a school for your child is one of the most important decisions a parent has to make, my daughter felt let down when she was unable to get her son into the school she wanted. Whitehouse was not her 1st choice, but we have found it to be a lovely friendly school, and are more than pleased with its standards, we feel its a better school than the one we had in mind. A progressive school with supportive staff and happy children.
The school is 100% pupil focused. Fantastic and friendly atmosphere.
I FEEL TOO MUCH HOMEWORK IS OFTEN GIVEN, WHICH IS OFTEN VERY CHALLENGING AND NEEDS A LOT OF PARENTAL HELP. THE CURRICULUM SEEMS TO SET CHILDREN VERY CHALLENGING WORK FOR THEIR AGE AND MAINLY CONCENTRATES ON MATHS AND ENGLISH. I FEEL OUR CHILD WOULD BENEFIT FROM A BROADER RANGE OF SUBJECTS AND GIVE THE CHILDREN MORE TIME TO LEARN AND NOT PUSH THEM SO HARD
VERY CARING SCHOOL. THEY REALLY LOOK AFTER THE CHILDREN WELL
MY CHILD STRUGGLES TO DO HOMEWORK WITHOUT A LOT OF SUPPORT. THIS WAS DISCUSSED AT PARENTS EVENING AND HE IS BEING REFERRED TO SEN FOR FURTHER INVESTIGATION AND TESTING